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A policy model for regulating and standardizing financial advisory services in Nigeria's capital markets

Ifeanyi Chukwunonso Okeke ^{1,*}, Edith Ebele Agu ², Onyinye Gift Ejike ³, Chikezie Paul-Mikki Ewim ⁴ and Mobolaji Olalekan Komolafe ⁵

¹ *Standards Organization of Nigeria.*

² *Zenith General Insurance Company Limited, Nigeria.*

³ *The Velvet Expression, Lagos, Nigeria.*

⁴ *Independent Researcher, Lagos, Nigeria.*

⁵ *Zenith Bank Nigeria.*

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Abstract

This paper presents a policy model for regulating and standardizing financial advisory services in Nigeria's capital markets, addressing the urgent need for structured oversight to enhance market integrity and investor protection. The model proposes a comprehensive regulatory framework that integrates stringent standards for financial advisors, uniform guidelines for service delivery, and robust compliance mechanisms to ensure adherence to best practices. It emphasizes the establishment of a central regulatory body responsible for setting and enforcing standards, alongside a system of periodic audits and performance evaluations to maintain high-quality advisory services. Key components of the proposed policy include the development of a certification process for financial advisors, mandatory training programs, and the implementation of transparent disclosure requirements to aid investors in making informed decisions. The model also advocates for leveraging technological advancements, such as digital platforms for real-time monitoring and data analytics, to streamline regulatory processes and enhance transparency in financial advisory practices. The policy model aims to address existing gaps in regulatory oversight by providing clear guidelines and enforcement mechanisms to prevent conflicts of interest, ensure ethical conduct, and foster investor confidence. By aligning Nigeria's capital markets with international best practices and integrating technological solutions, the model seeks to create a more resilient and trustworthy financial advisory environment. Expected outcomes include improved service quality, increased investor protection, and enhanced market efficiency. The model's implementation will contribute to greater market stability and confidence, supporting sustainable growth in Nigeria's capital markets. This approach not only addresses current regulatory challenges but also positions Nigeria as a leader in financial advisory standards within the global financial community.

Keywords: Financial advisory services; Capital markets; Regulatory framework; Standardization

1 Introduction

Nigeria's capital markets have witnessed significant growth and evolution over recent decades, reflecting the country's expanding economic ambitions and increasing investor interest (Akinmoladun et al., 2021). As one of Africa's largest and most dynamic financial hubs, Nigeria's capital markets play a crucial role in facilitating economic development by providing a platform for raising capital, fostering liquidity, and enabling investment diversification (Olawale & Labi, 2022). This burgeoning market is characterized by a diverse range of financial instruments, including equities, bonds,

* Corresponding author: Ifeanyi Chukwunonso Okeke

and derivatives, which are essential for mobilizing resources and supporting economic activities (Ogunyemi & Akinloye, 2023).

Financial advisory services are integral to the efficient functioning of capital markets. These services offer critical guidance to investors, helping them make informed decisions based on market conditions, investment opportunities, and risk management strategies (Fayemi & Adeleke, 2022). The quality and reliability of financial advisory services significantly impact market efficiency and investor protection (Adenikinju, 2023, Jones, Nair & Ahmed, 2022, Oduntan, Olatunji & Oyerinde, 2021). Effective financial advice can enhance market transparency, reduce information asymmetry, and promote investor confidence (Ibrahim & Mohammed, 2023). However, the effectiveness of these services hinges on the regulatory environment and the standards to which financial advisors are held (Aliyu & Usman, 2022).

Given the importance of financial advisory services, there is a pressing need for a robust policy model to regulate and standardize these services within Nigeria's capital markets. The objective of this policy model is to establish a comprehensive framework that ensures the professionalism, integrity, and competence of financial advisors (Agyeman, Owusu & Tetteh, 2023, Kavassalis, Munoz & Sarigiannidis, 2021, Wang, Liu & Zhang, 2023). By setting clear regulatory standards and best practices, the policy model aims to enhance the quality of advisory services, protect investors, and contribute to the overall stability and efficiency of the financial markets (Salawu & Ndukwe, 2023). Such a framework is crucial for fostering a trustworthy investment environment and supporting the sustained growth of Nigeria's capital markets.

2 Current State of Financial Advisory Services in Nigeria

The current state of financial advisory services in Nigeria reflects a sector grappling with several challenges, despite the presence of regulatory frameworks intended to ensure market integrity and investor protection. The regulatory environment, while evolving, reveals limitations that affect the effectiveness and credibility of financial advisory services (Akinmoladun, Ojo & Oyewole, 2023, Miller, Thompson & Smith, 2022, Wang, Liu & Zhang, 2022). Nigeria's financial advisory sector is governed by a range of regulatory bodies and frameworks, including the Securities and Exchange Commission (SEC), the Central Bank of Nigeria (CBN), and various self-regulatory organizations (SROs) such as the Nigerian Stock Exchange (NSE) (Ajayi & Olanrewaju, 2022). These entities are tasked with overseeing market activities, enforcing compliance, and safeguarding investor interests. The SEC, for instance, plays a pivotal role in regulating market operations and ensuring transparency through its guidelines and standards (Adesina, 2023). Despite these efforts, the existing frameworks have notable limitations (González, García & Sánchez, 2023, Moones, et al., 2023, Murray & Nair, 2021, Schwab, 2016). One significant challenge is the fragmentation of regulatory oversight, which often leads to inconsistent enforcement and oversight (Nwabueze & Okechukwu, 2023). Additionally, the lack of comprehensive and updated regulations specifically addressing financial advisory services has created gaps in the effectiveness of regulatory measures (Ibrahim & Mohammed, 2022).

Common issues in the Nigerian financial advisory sector include conflicts of interest, lack of transparency, and inadequate disclosure practices. Conflicts of interest arise when financial advisors prioritize their own financial gains or the interests of their firms over the needs of their clients, leading to biased advice that may not be in the best interest of investors (Akinmoladun et al., 2021). This issue is compounded by insufficient disclosure requirements, which prevent investors from having a clear understanding of the potential biases and conflicts faced by their advisors (Aliyu & Usman, 2022). The lack of transparency in advisory practices further undermines investor trust and diminishes the quality of financial advice available in the market (Fayemi & Adeleke, 2022).

When comparing the state of financial advisory services in Nigeria with international standards and practices, several discrepancies become apparent. In many developed markets, such as the United States and the European Union, financial advisory services are subject to rigorous regulations and ethical standards designed to enhance transparency and protect investors (Gibson & Smith, 2022). For instance, the fiduciary duty imposed on financial advisors in these regions requires them to act in their clients' best interests, a standard that is not universally mandated in Nigeria (Smith, 2023). Furthermore, international best practices emphasize the importance of regular training and certification for financial advisors to maintain high levels of competence and ethical behavior (Jones & Brown, 2022). In contrast, the Nigerian regulatory framework lacks stringent requirements for continuous professional development and certification, which affects the overall quality and reliability of financial advisory services (Ogunyemi & Akinloye, 2023).

In addition, global standards advocate for robust mechanisms for handling investor complaints and disputes, ensuring that investors have accessible and effective means of recourse (Kumar & Sharma, 2023). However, Nigeria's current mechanisms for addressing investor grievances are often criticized for being underdeveloped and inadequately enforced (Salawu & Ndukwe, 2023). This shortfall contributes to investor dissatisfaction and hampers confidence in the

financial advisory sector (Akinwale, Eze & Akinwale, 2022, NERC, 2022, Kwakye, Ekechukwu & Ogbu, 2019). The current state of financial advisory services in Nigeria underscores the need for comprehensive reforms to align with international standards and best practices. Addressing the limitations of existing regulatory frameworks, mitigating conflicts of interest, enhancing transparency, and implementing rigorous professional standards are essential steps toward improving the sector. By adopting a policy model that incorporates these elements, Nigeria can work towards establishing a more robust, transparent, and investor-friendly financial advisory environment (Gosens, Kline & Wang, 2023, Li, Li & Wang, 2022, Miller, Nyathi & Mahendran, 2022).

3 Key Components of the Policy Model

The development of a policy model for regulating and standardizing financial advisory services in Nigeria's capital markets requires a multifaceted approach that addresses regulatory oversight, certification and training, disclosure and transparency, and compliance and enforcement. Implementing these key components is crucial for enhancing market efficiency, protecting investors, and ensuring the integrity of financial advisory services (Akinwale, Eze & Akinwale, 2022, NERC, 2022, Oduro, Sarpong & Duah, 2023).

A central regulatory body is essential for overseeing financial advisory services, ensuring that regulatory standards are uniformly applied and enforced across the industry. Establishing such a body, distinct from existing entities like the Securities and Exchange Commission (SEC) and the Central Bank of Nigeria (CBN), would provide a focused approach to regulating advisory practices (Ibrahim & Mohammed, 2022). This body would be responsible for developing and implementing comprehensive guidelines and standards tailored to the specific needs of financial advisory services, addressing gaps in the current regulatory framework (Aliyu & Usman, 2022). By incorporating international best practices and standards, Nigeria can align its regulatory environment with global benchmarks, enhancing the credibility and attractiveness of its financial markets (Smith, 2023). This approach would ensure that local regulations not only meet domestic needs but also facilitate integration with international financial systems, thereby improving Nigeria's global competitiveness (Kumar & Sharma, 2023).

Certification and training are integral to ensuring the competence and ethical conduct of financial advisors and firms. The certification process should involve rigorous assessments to verify the qualifications and competencies of financial advisors, ensuring that they possess the necessary skills to provide high-quality advice (Akinmoladun et al., 2021). Establishing a formal certification process would help in maintaining high professional standards and improving the overall quality of financial advisory services (Fayemi & Adeleke, 2022). Additionally, mandatory continuing education and training programs should be implemented to ensure that financial advisors remain updated with the latest developments, regulatory changes, and best practices in the industry (Ogunyemi & Akinloye, 2023). These programs would promote lifelong learning and professional development, thereby enhancing the effectiveness of financial advisory services (Jones & Brown, 2022). Standards for ethical conduct and professional behavior must also be clearly defined and enforced to prevent unethical practices and conflicts of interest, ensuring that financial advisors act in their clients' best interests (Gibson & Smith, 2022).

Disclosure and transparency are fundamental to building trust between financial advisors and their clients. Regulatory requirements should mandate clear and comprehensive disclosure of advisory services, including the nature of the advice provided, the potential risks involved, and the advisor's qualifications and experience (Salawu & Ndukwe, 2023). Transparency in fee structures and potential conflicts of interest is crucial for preventing hidden charges and ensuring that clients are fully informed about the costs associated with advisory services (Fayemi & Adeleke, 2022). This transparency helps clients make informed decisions and fosters a trustworthy relationship between advisors and their clients (Adesina, 2023). Reporting and documentation standards for advisory services should be established to ensure that all transactions, communications, and advisory processes are accurately recorded and easily accessible for review and auditing purposes (Kumar & Sharma, 2023).

Compliance and enforcement mechanisms are necessary to ensure that regulatory standards are adhered to and to address instances of non-compliance effectively (Akinyele & Rayudu, 2023, Kang, Liu & Yang, 2021, Kumar, Yadav & Sharma, 2023). Monitoring compliance involves the implementation of systems and processes to track adherence to regulatory guidelines and assess the performance of financial advisory firms (Ibrahim & Mohammed, 2022). Periodic audits and performance evaluations should be conducted to assess the quality of services provided by advisory firms, identify areas for improvement, and ensure that firms are operating within regulatory frameworks (Nwabueze & Okechukwu, 2023). Penalties and corrective actions for non-compliance must be clearly defined to deter unethical behavior and ensure accountability (Adesina, 2023). These measures should include financial penalties, suspension of licenses, or other sanctions deemed appropriate based on the severity of the non-compliance (Ogunyemi & Akinloye, 2023).

The implementation of these key components in a policy model for regulating and standardizing financial advisory services will significantly improve the quality and reliability of advisory services in Nigeria's capital markets (Akinyele, et al., 2021, Ikusika, 2022, Okeke & Olurin, 2019, Ozowe, et al., 2020). By establishing a robust regulatory framework, ensuring rigorous certification and training, promoting transparency, and enforcing compliance, Nigeria can enhance investor protection, increase market efficiency, and align its financial advisory practices with international standards.

4 Technological Integration

Technological integration is crucial for enhancing the effectiveness and efficiency of regulatory and standardization frameworks for financial advisory services in Nigeria's capital markets. The use of digital platforms for regulatory oversight, data analytics for monitoring advisory practices, and the development of online tools for investor education collectively strengthen the regulatory environment, improve transparency, and enhance investor protection (Akinyele, Olabode & Amole, 2020, Ming, Lin & Zhao, 2022, Siddiqui, Shahid & Taha, 2022).

Digital platforms have become essential tools for regulatory oversight and monitoring in financial markets globally. In Nigeria, leveraging such platforms can significantly improve the efficiency of regulatory processes and increase the scope of oversight (Ogundipe & Ibraheem, 2023). These platforms enable real-time reporting and monitoring of financial advisory activities, allowing regulatory bodies to quickly identify and address issues such as non-compliance or unethical practices (Akinyele, Olabode & Amole, 2020, Ozowe, Zheng & Sharma, 2020, Tao, Zhang & Wang, 2022). For example, digital platforms can facilitate the automated submission of reports from financial advisory firms, ensuring timely and accurate data collection (Akinbode & Ojo, 2022). Additionally, online portals can be used to streamline the process of licensing and certification, reducing administrative burdens and improving the accessibility of regulatory services (Ezeani & Okwuosa, 2022). By implementing digital solutions, Nigeria can enhance its regulatory framework's responsiveness and adaptability, aligning with global best practices (Nwankwo & Eke, 2023).

Data analytics plays a pivotal role in tracking advisory practices and performance. The integration of data analytics into the regulatory framework allows for comprehensive monitoring and evaluation of financial advisory services (Andriarisoa, 2020, Chen, Zhang & Zhao, 2022, Ochieng, Otieno & Kiprono, 2022). Advanced analytics can be employed to assess the performance of financial advisors, identify trends, and detect anomalies that may indicate potential issues such as conflicts of interest or inadequate service quality (Oluwaseun & Jibowo, 2022). For instance, analytics tools can analyze transaction data to assess adherence to regulatory standards and evaluate the effectiveness of advisory services (Akinbiyi & Adebayo, 2023). Predictive analytics can also be used to forecast potential compliance issues, enabling proactive measures to address them before they escalate (Olaniyan & Adeyemi, 2023). By utilizing data-driven insights, regulatory bodies can enhance their oversight capabilities, ensure higher standards of service delivery, and better protect investors (Gungor, Sahin & Aydin, 2021, Kumar, Mathew & Chand, 2021, Mishra, Roy & Sen, 2023).

The development of online tools for investor education and access to advisory services is another critical aspect of technological integration (Aziza, Uzougbo & Ugwu, 2023, Jang, Yang & Kim, 2022, Kaunda, Muliokela & Kakoma, 2021). Providing investors with easy access to educational resources and advisory services through online platforms can empower them to make informed decisions and better understand their rights and responsibilities (Uche & Adebisi, 2022). Online tools such as interactive webinars, educational modules, and informational websites can help bridge the knowledge gap between investors and financial advisors (Ogunjimi & Akintoye, 2023). These tools can also offer access to verified and regulated advisory services, ensuring that investors receive accurate and reliable information (Onuoha & Ezeani, 2022). Moreover, digital platforms can facilitate online consultations and advisory services, making it easier for investors to connect with qualified advisors and receive personalized guidance (Egbunike & Nwogu, 2023). By expanding access to education and advisory services, Nigeria can enhance investor engagement and confidence in the capital markets.

Integrating these technological components into the regulatory framework for financial advisory services in Nigeria offers several benefits. Digital platforms streamline regulatory processes, improving efficiency and accessibility (Aziza, Uzougbo & Ugwu, 2023, Ozowe, 2021, Ogbu, et al., 2023, Ozowe, Daramola & Ekemezie, 2023). Data analytics enhance oversight capabilities, allowing for better monitoring and evaluation of advisory practices. Online tools support investor education and access, promoting informed decision-making and greater transparency. Collectively, these technological advancements contribute to a more robust, responsive, and investor-friendly regulatory environment (Haeussermann, Scharf & Meyer, 2022, Luthra, Kumar & Saini, 2021, Sharma, Singh & Kumar, 2023).

The implementation of technological solutions also presents challenges that need to be addressed. Ensuring the security and privacy of data collected through digital platforms is paramount, as financial data is highly sensitive and vulnerable to breaches (Ifeyanyi & Okafor, 2022). Additionally, there is a need for continuous updates and maintenance of digital

tools to keep pace with technological advancements and evolving regulatory requirements (Ndukwe & Okechukwu, 2023). Regulatory bodies must also ensure that all stakeholders, including financial advisors and investors, are adequately trained to use these technologies effectively (Ojo & Adeoye, 2023). Addressing these challenges will be crucial for realizing the full potential of technological integration in financial advisory regulation.

In conclusion, the integration of digital platforms, data analytics, and online tools into the regulatory framework for financial advisory services in Nigeria's capital markets offers substantial benefits for enhancing regulatory oversight, improving service quality, and promoting investor protection (Aziza, Uzougbo & Ugwu, 2023, Tula, Babayeju & Aigbedion, 2023, Zeph-Ojiako & Anakwuba, 2019). By adopting these technological solutions, Nigeria can align its regulatory practices with global standards, foster greater transparency, and support the development of a more efficient and investor-friendly capital market environment.

5 Stakeholder Engagement

Stakeholder engagement is a critical component in developing and implementing a policy model for regulating and standardizing financial advisory services in Nigeria's capital markets. Effective engagement ensures that all relevant parties—financial institutions, advisory firms, investors, industry associations, and professional bodies—are involved in the policy formulation and execution process (Banso, et al., 2023, Gyimah, et al., 2023, Ozowe, 2018, Porlles, et al., 2023). This comprehensive involvement not only fosters a collaborative approach but also enhances the effectiveness and acceptance of regulatory measures.

Financial institutions and advisory firms are central to the policy model for financial advisory services. Their roles and responsibilities encompass adhering to regulatory standards, providing high-quality advisory services, and ensuring transparency and accountability in their operations (Mousazadeh, Alavi & Torabi, 2023, Oguejiofor, et al., 2023). Financial institutions must align their practices with established guidelines, which requires ongoing compliance with regulatory requirements and active participation in policy discussions (Akintoye & Adediran, 2022). Advisory firms are expected to adhere to ethical standards and deliver advisory services that align with best practices and regulatory expectations. Their involvement in the policy-making process can provide valuable insights into practical challenges and help shape realistic and effective standards (Ifeanyi & Okechukwu, 2022). Ensuring that these entities are engaged in dialogue with regulators allows for a better understanding of the regulatory environment and facilitates smoother implementation of new standards.

Collaboration with industry associations and professional bodies is also crucial for the successful implementation of the policy model. These organizations play a key role in representing the interests of financial professionals and fostering industry-wide standards (Nwankwo & Eke, 2023). Industry associations, such as the Chartered Financial Analyst Institute and the Nigerian Association of Securities Dealers, can provide input on the development of standards and guidelines based on their extensive knowledge of the sector (Ogunjimi & Akintoye, 2023). Professional bodies can also support the certification and training of financial advisors, ensuring that they meet the required standards of competence and ethical conduct (Akinbode & Ojo, 2022). Collaboration with these organizations ensures that the policy model is well-informed and reflects the needs and realities of the financial advisory profession.

Public awareness and education campaigns are essential for promoting understanding and acceptance of advisory standards and practices among investors and the general public. Such campaigns can help demystify financial advisory services, educate investors about their rights, and provide information on how to evaluate the quality of advisory services (Ezeani & Okwuosa, 2022). Effective public education strategies include the use of media, workshops, and online resources to reach a broad audience (Benyeogor, et al., 2019, Joseph, et al., 2020, Zeph-Ojiako & Anakwuba, 2019). These campaigns should focus on explaining the benefits of standardized advisory services, how regulatory frameworks protect investors, and the importance of selecting qualified advisors (Uche & Adebisi, 2022). By raising awareness and improving financial literacy, these campaigns can enhance investor confidence and promote a more transparent and accountable financial advisory sector (Akagha, et al., 2023, Banso, et al., 2023, Uzougbo, et al., 2023, Hossain, Rahman & Islam, 2022, Kumar, Gupta & Singh, 2022, Schwab, 2020).

Engaging with investors directly can also provide valuable feedback on the effectiveness of regulatory measures and the quality of advisory services. Investors' perspectives can help identify gaps in the existing regulatory framework and highlight areas where additional support or information is needed (Olaniyan & Adeyemi, 2023). Surveys, focus groups, and public consultations are effective methods for gathering investor feedback and incorporating it into the policy model (Onuoha & Ezeani, 2022). By involving investors in the regulatory process, policymakers can ensure that the standards and practices implemented align with the needs and expectations of those who use financial advisory services (Berizzi, et al., 2019, Cheng, Zhang & Wang, 2021, Kshetri, 2021, Njeri, Mwangi & Kimani, 2022).

The collaborative approach to stakeholder engagement also includes addressing the concerns and expectations of different groups. For instance, financial institutions may have concerns about the costs and operational impacts of new regulations, while advisory firms may focus on the implications for their professional practices (Ifeanyi & Okafor, 2022). By providing platforms for dialogue and negotiation, regulators can address these concerns and work towards solutions that balance regulatory objectives with practical considerations (Ndukwe & Okechukwu, 2023). Engaging stakeholders in a transparent and inclusive manner fosters trust and cooperation, which is essential for the successful implementation of regulatory standards (Bertoldi, Boza-Kiss & Mazzocchi, 2022, Lee, Yang & Zhao, 2021, Singh, Ghosh & Jain, 2022).

In summary, effective stakeholder engagement is pivotal for the successful development and implementation of a policy model for regulating and standardizing financial advisory services in Nigeria's capital markets. The involvement of financial institutions, advisory firms, and investors, along with collaboration with industry associations and professional bodies, ensures that the policy framework is comprehensive and practical (Bertolotti, McDowell & Mendez, 2021, Miller, Chiu & Zhang, 2022, Yang, Liu & Zhang, 2020). Public awareness and education campaigns further enhance the effectiveness of the policy model by promoting understanding and acceptance among investors. By engaging all relevant stakeholders and addressing their concerns, Nigeria can build a robust regulatory framework that improves the quality and transparency of financial advisory services and strengthens investor protection (Hossain, Rahman & Islam, 2022, Nair, Prasad & Kumar, 2023, Sovacool, Kivimaa & Tschakert, 2020).

6 Implementation Strategy

Implementing a policy model for regulating and standardizing financial advisory services in Nigeria's capital markets involves a strategic approach to ensure effectiveness and adaptability. The process is multi-faceted, encompassing phased rollout, capacity building, and robust monitoring and evaluation mechanisms. Each component is critical to the successful implementation and ongoing relevance of the policy model (Adedeji, 2020, Bellido, et al., 2018, Ozowe, 2021, Bhagwan & Evans, 2022, Liu & Yang, 2021, Zhang, et al., 2021).

The phased rollout of the policy model is essential for managing the complexity and scale of regulatory changes. The initial focus should be on high-priority areas, such as major advisory firms and key market segments. Targeting these sectors first allows for concentrated efforts where the impact is likely to be most significant (Catalini & Gans, 2021, Kavassalis, Munoz & Sarigiannidis, 2021, Singh, Pandey & Verma, 2023). This approach not only helps in managing the implementation process but also in demonstrating the policy's benefits early on, thereby encouraging broader acceptance (Ogunjimi & Akintoye, 2023). Major advisory firms, due to their size and influence, can serve as benchmarks for the effectiveness of new regulations, providing valuable insights into potential challenges and successes (Ezeani & Okwuosa, 2022). Focusing on these firms also helps in setting high standards that can be adapted across the industry.

Once the initial phase is successfully implemented, the policy model should gradually expand to encompass all advisory services within the capital markets. This gradual expansion allows for the incorporation of lessons learned from the initial phase, refining the policy to better fit the needs of different market segments (Ifeanyi & Okechukwu, 2022). It also helps in managing resource allocation effectively, ensuring that each phase of implementation is supported adequately and that regulatory bodies can handle the increased scope of work without compromising quality (Olaniyan & Adeyemi, 2023).

Capacity building is another crucial element of the implementation strategy. Training programs for regulatory staff and financial advisors are essential to ensure that all parties involved are well-versed in the new standards and practices. Regulatory staff must be equipped with the knowledge and skills necessary to oversee and enforce the new regulations effectively (Akinyele, Alabi & Akintola, 2023, Tao, Zhang & Wang, 2022, Chatterjee, et al., 2019, Kavassalis, Munoz & Sarigiannidis, 2021). This involves not only understanding the technical aspects of the regulations but also developing the ability to interpret and apply them in various contexts (Akinbode & Ojo, 2022). Similarly, financial advisors need training to adapt to the new standards, ensuring that they provide services in accordance with the updated regulatory framework (Nwankwo & Eke, 2023).

In addition to training, developing resources and support systems is critical for effective implementation. This includes creating comprehensive guidelines, toolkits, and support platforms that can assist financial advisors and firms in complying with the new standards (Uche & Adebisi, 2022). These resources should be accessible and user-friendly, offering practical guidance on implementing the standards and addressing common challenges (Chaudhury, Kundu & Sharma, 2023, Mousazadeh, Khatibi & Fadaei, 2023, Yang, Zhao & Li, 2023). Support systems could also include help desks or advisory services that provide ongoing assistance and clarification as needed (Onuoha & Ezeani, 2022). Monitoring and evaluation are essential to assess the effectiveness and impact of the policy model continuously.

Establishing clear metrics and indicators for success allows for the systematic evaluation of the policy's performance (Akintoye & Adediran, 2022). Regular assessments can identify areas where the policy is working well and highlight aspects that require adjustment. This ongoing evaluation process ensures that the policy remains relevant and effective in addressing the evolving needs of the capital markets (Hossain, Rahman & Islam, 2022, Moksnes, Roesch & Berghmans, 2019, Sharma, Kaur & Gupta, 2022, Sovacool, Kivimaa & Tschakert, 2020).

Feedback mechanisms for stakeholders play a crucial role in the monitoring process. Engaging with financial institutions, advisory firms, and investors to gather their input can provide valuable insights into the practical challenges and successes of the policy model (Ifeanyi & Okafor, 2022). This feedback helps in making informed adjustments to the policy, ensuring that it remains responsive to the needs of all parties involved (Chen, Wang & Liu, 2022, Gupta & Singh, 2023, Ojo, Adewale & Nwankwo, 2023). Periodic surveys, consultations, and performance reviews are effective methods for collecting feedback and incorporating it into policy refinements (Ezeani & Okwuosa, 2022). Ongoing policy adjustments are necessary to address any issues that arise during implementation and to adapt to changes in the financial environment (Ikusika, 2022, Okeke & Olurin, 2019, Osimobi, et al., 2023, Udo, et al., 2023). The ability to make timely adjustments based on feedback and performance data ensures that the policy model can address emerging challenges and remain effective over time (Ndukwe & Okechukwu, 2023). This flexibility is vital in a dynamic market environment where new trends and developments can impact the relevance and effectiveness of regulatory standards.

In conclusion, the implementation strategy for a policy model regulating and standardizing financial advisory services in Nigeria's capital markets involves a phased rollout, capacity building, and comprehensive monitoring and evaluation. By initially focusing on high-priority areas, building capacity through targeted training and resources, and establishing robust mechanisms for continuous assessment and feedback, Nigeria can develop a regulatory framework that enhances the quality and reliability of financial advisory services (Adams, Bauer & Gibson, 2023, Coker, et al., 2023, Chen, Wang & Liu, 2022, Joseph, et al., 2022). This strategic approach will contribute to a more transparent, efficient, and competitive capital market, ultimately benefiting all stakeholders involved.

7 Expected Outcomes and Benefits

The adoption of a policy model for regulating and standardizing financial advisory services in Nigeria's capital markets is poised to yield significant outcomes and benefits that can transform the sector. The anticipated improvements encompass several dimensions, including the quality and integrity of advisory services, investor protection and market confidence, and alignment with global financial standards (Chen, Zhang & Liu, 2022, Kaunda, Muliokela & Kakoma, 2021, Kumar, Yadav & Ranjan, 2023). One of the foremost benefits of implementing a regulatory and standardization policy is the enhancement of the quality and integrity of financial advisory services. By establishing clear guidelines and standards, the policy model ensures that financial advisors operate within a defined framework that promotes best practices and ethical conduct. This structured approach is expected to reduce the incidence of malpractices and improve the reliability of financial advice provided to clients (Ifeanyi & Okafor, 2022). The introduction of comprehensive certification processes and continuous professional development requirements will further ensure that advisors possess the necessary expertise and adhere to high ethical standards (Ogunjimi & Akintoye, 2023). This, in turn, is likely to result in more accurate and trustworthy financial advice, fostering a higher level of professionalism within the industry.

Enhanced investor protection is another critical outcome of the policy model. By implementing stringent disclosure requirements and transparency measures, the policy aims to safeguard investors from potential conflicts of interest and misleading advice (Akinbode & Ojo, 2022). Clear guidelines on fee structures and service disclosures will help investors make more informed decisions, thus reducing the likelihood of exploitation and financial loss (Chen, Zhang & Liu, 2022, Kaunda, Muliokela & Kakoma, 2021, Quintanilla, et al., 2021). The establishment of robust regulatory oversight mechanisms will further protect investors by ensuring that advisory firms comply with the established standards and address any issues of non-compliance effectively (Nwankwo & Eke, 2023). Enhanced investor protection not only shields individual clients but also contributes to the overall stability and credibility of the financial markets.

Market confidence is expected to improve significantly as a result of the policy model. When financial advisory services are regulated and standardized, it builds trust among investors and stakeholders, who can be assured of the quality and reliability of the advice they receive (Ifeanyi & Okechukwu, 2022). This increased confidence can lead to greater market participation and investment, as investors are more likely to engage in the market when they perceive it as transparent and well-regulated (Chen, Zhang & Zhao, 2022, Meyer, Park & Li, 2023, Ochieng, Otieno & Kiprono, 2022). Furthermore, improved market confidence can attract foreign investment, which is crucial for the growth and development of Nigeria's capital markets (Olaniyan & Adeyemi, 2023). As the market becomes more attractive to international

investors, it can benefit from increased liquidity and broader investment opportunities (Jang, Yang & Kim, 2022, Kaunda, Muliokela & Kakoma, 2021, Ozowe, Russell & Sharma, 2020).

Aligning with global financial advisory standards is a key objective of the policy model and offers several advantages. By integrating international best practices and standards into the regulatory framework, Nigeria's capital markets can enhance their global competitiveness (Ezeani & Okwuosa, 2022). This alignment ensures that Nigerian financial advisory services meet internationally recognized benchmarks, making them more credible and comparable on a global scale (Cheng, Liu & Zheng, 2021, Kang, Zhang & Yang, 2023, Patterson, Scott & Park, 2022). It also facilitates cross-border financial transactions and collaborations, as international investors and advisors will find the Nigerian market more familiar and accessible (Akinbode & Ojo, 2022). Achieving alignment with global standards is essential for Nigeria's ambition to become a leading financial hub in Africa and beyond.

Moreover, the policy model's emphasis on technological integration, such as the use of digital platforms for regulatory oversight and data analytics, supports the continuous monitoring and improvement of advisory practices (Uche & Adebisi, 2022). This technological advancement allows for real-time tracking of performance and adherence to standards, which is crucial for maintaining the integrity and effectiveness of the regulatory framework (Cheng, Zhang & Wang, 2021, Kshetri, 2021, Njeri, Mwangi & Kimani, 2022). Online tools for investor education and access to advisory services also contribute to a more informed and engaged investor base, further reinforcing the positive outcomes of the policy model.

The anticipated benefits of the policy model extend beyond immediate improvements in service quality and investor protection. Over time, the consistent application of high standards and practices is likely to foster a more resilient and robust financial advisory industry (Cheng, Zhang & Wang, 2021, Tapscott & Tapscott, 2021, Zeph-Ojiako & Anakwuba, 2019). The increased professionalism and ethical conduct resulting from the policy are expected to reduce systemic risks and enhance the overall stability of the capital markets (Ifeanyi & Okafor, 2022). Additionally, as the industry evolves and adapts to new challenges, the policy model will provide a solid foundation for ongoing regulatory advancements and innovations.

In conclusion, the implementation of a policy model for regulating and standardizing financial advisory services in Nigeria's capital markets promises substantial benefits. The expected improvements in the quality and integrity of advisory services, enhanced investor protection, and alignment with global standards are crucial for fostering a more transparent, reliable, and competitive financial environment (Choi, Ahn & Kim, 2022, Kang, Lee & Kim, 2023, Zhou, Yang & Chen, 2022). By addressing key issues and integrating best practices, the policy model can significantly contribute to the development and success of Nigeria's capital markets, ultimately benefiting investors, financial professionals, and the broader economy (Jensen, Koster & Martin, 2022, Miller, Chiu & Zhang, 2023, Smith, Edwards & Singh, 2022).

8 Challenges and Mitigation Strategies

Implementing a policy model for regulating and standardizing financial advisory services in Nigeria's capital markets presents several challenges that need to be addressed to ensure successful execution and sustainability. These challenges include resistance from industry players, technical obstacles, and the need for ongoing policy adaptations (Choi, Ahn & Kim, 2022, Peter, 2021, Gosens, Kline & Wang, 2022, Lopes, Oliveira & Silva, 2023, Zhou, Yang & Chen, 2022). Addressing these barriers effectively requires a combination of strategic interventions and long-term planning.

Resistance from industry players is a significant challenge in implementing regulatory and standardization policies. Financial advisory firms and individual advisors may resist changes due to concerns about increased regulatory burden, higher compliance costs, and potential impacts on their business models (Nwankwo & Eke, 2023). This resistance can be rooted in a lack of understanding of the benefits of the policy, or fear of the unknown implications for their operations (Cloete, Grobbelaar & Bertelsmann-Scott, 2020, Murray & Nair, 2021, Schwab, 2016). To mitigate this resistance, it is crucial to engage industry stakeholders early in the policy development process (Tapscott & Tapscott, 2021, Wang, Zhang & Li, 2023, Zhao, Li & Yang, 2023). Involving financial institutions, advisory firms, and professional associations in discussions can help build consensus and foster a sense of ownership over the new regulations (Akinbode & Ojo, 2022). Additionally, providing clear communication about the benefits of the policy, such as improved market credibility and investor protection, can help alleviate concerns and encourage buy-in from industry players.

Technical challenges also pose a barrier to the effective implementation of the policy model. Developing and integrating advanced technological systems for regulatory oversight, data analytics, and online tools for investor education can be complex and resource-intensive (Ifeanyi & Okafor, 2022). Financial advisory services may lack the necessary infrastructure or technical expertise to adapt to new regulatory requirements (David, et al., 2022, Jensen, Koster &

Martin, 2022, Smith, Edwards & Singh, 2022). To address these technical challenges, it is important to provide support and resources for both regulatory bodies and advisory firms. This can include investing in technology infrastructure, offering technical assistance, and facilitating training programs to ensure that all parties are equipped to handle the new systems (Olaniyan & Adeyemi, 2023). Collaborative efforts between government agencies, industry associations, and technology providers can also help streamline the implementation process and address technical issues more effectively (Joudeh & El-Hawary, 2022, Liu, Zhang & Xie, 2020, Schwerdtle, Appelbaum & Schilling, 2022).

Long-term sustainability of the policy model is another crucial consideration. Ensuring that the policy remains relevant and effective over time requires ongoing monitoring, evaluation, and adaptation. As financial markets and advisory practices evolve, the policy must be able to adapt to new challenges and opportunities (Uche & Adebisi, 2022). Establishing robust mechanisms for continuous assessment and feedback is essential for maintaining the policy's effectiveness (David, et al., 2022, Li, Li & Wang, 2022, Miller, Nyathi & Mahendran, 2022). This includes regular reviews of policy impact, stakeholder consultations, and updates to regulatory guidelines based on emerging trends and developments (Ndukwe & Okechukwu, 2023). Additionally, fostering a culture of continuous improvement within the financial advisory sector can help ensure that the policy evolves in response to changing market conditions and stakeholder needs (Jones, Nair & Ahmed, 2022, Oduntan, Olatunji & Oyerinde, 2021, Miller, Thompson & Smith, 2022, Wang, Liu & Zhang, 2022).

Addressing these challenges requires a multifaceted approach that includes strategic planning, stakeholder engagement, and ongoing support. One effective strategy is to develop a phased implementation plan that allows for gradual adaptation and adjustment (Akinwale, Eze & Akinwale, 2022, Fox & Signé, 2021, Ozowe, 2018, Ekechukwu, 2021, Gosens, Kline & Wang, 2022, Kang, Liu & Yang, 2021). By initially focusing on high-priority areas or key market segments, regulators can address immediate concerns and refine the policy before expanding it to encompass a broader range of advisory services (Ezeani & Okwuosa, 2022). This phased approach enables stakeholders to gradually adapt to the new regulations and provides opportunities for iterative improvements based on real-world feedback.

Another important strategy is to leverage technology to enhance the efficiency and effectiveness of policy implementation. Digital platforms can facilitate regulatory oversight, streamline reporting processes, and improve transparency (Ifeanyi & Okechukwu, 2022). Investing in technology solutions that support data analytics and performance tracking can help identify potential issues early and enable more effective enforcement of regulatory standards (Fischer, Schipper & Yalcin, 2022, Ming, Zhao & Xu, 2022, Pérez, Sosa & Ruiz, 2023). Additionally, developing online tools for investor education and access to advisory services can improve public awareness and engagement, further supporting the successful execution of the policy model.

Ensuring that the policy model remains adaptable and responsive to future changes is critical for long-term success. Regular updates and refinements to the policy should be informed by ongoing monitoring and evaluation, as well as feedback from stakeholders (Nwankwo & Eke, 2023). This iterative process helps address emerging challenges and opportunities, ensuring that the policy continues to meet the evolving needs of the capital markets. Encouraging a proactive approach to policy development and implementation can also help anticipate and address potential issues before they become significant barriers (Fox & Signé, 2022, Gungor, Sahin & Aydin, 2021, Kumar, Mathew & Chand, 2021).

In conclusion, while the implementation of a policy model for regulating and standardizing financial advisory services in Nigeria's capital markets presents several challenges, these can be effectively managed through strategic interventions and ongoing adaptation. Addressing resistance from industry players, overcoming technical challenges, and ensuring long-term sustainability are crucial for the successful execution of the policy (Ghimire, Patel & Hossain, 2023, Moksnes, Roesch & Berghmans, 2019, Sharma, Kaur & Gupta, 2022). By engaging stakeholders, investing in technology, and fostering a culture of continuous improvement, Nigeria can create a robust and effective regulatory framework that enhances the quality of financial advisory services, protects investors, and aligns with global standards.

9 Conclusion

The policy model for regulating and standardizing financial advisory services in Nigeria's capital markets is a pivotal initiative aimed at enhancing the integrity and efficiency of the financial advisory sector. By addressing existing gaps and aligning with international best practices, this model promises to significantly improve the quality and reliability of financial advisory services in Nigeria. The framework is designed to tackle critical issues such as inconsistent service quality, conflicts of interest, and lack of transparency, thereby fostering a more robust and trustworthy advisory environment.

The expected impact of the policy model is substantial. By establishing a comprehensive regulatory framework, developing rigorous certification and training requirements, and promoting transparency and disclosure, the policy aims to elevate the standards of financial advisory services. This will not only protect investors but also enhance market confidence and competitiveness. Furthermore, integrating advanced technological solutions for oversight and monitoring will streamline compliance processes and ensure more effective enforcement of standards. Through these measures, the policy model is poised to align Nigeria's financial advisory practices with global standards, improving the sector's credibility on the international stage.

For the policy model to achieve its objectives, active support and collaboration from all stakeholders are essential. Financial institutions, advisory firms, regulatory bodies, and investors must work together to embrace and implement the new standards. Industry players should engage with the regulatory process, provide feedback, and adapt their practices to comply with the new regulations. Government agencies and professional bodies need to facilitate this transition by offering training, resources, and guidance to ensure a smooth implementation. Public awareness campaigns are also crucial to educate investors about their rights and the benefits of the new regulatory framework.

The vision for Nigeria's capital markets is a standardized and regulated financial advisory environment where high standards of service and ethical conduct are the norm. By advancing towards this vision, Nigeria can create a more secure and efficient financial market that attracts both domestic and international investors. The policy model represents a significant step towards achieving this goal, fostering a capital market that is both competitive and resilient. As the implementation progresses, ongoing evaluation and refinement will be necessary to adapt to evolving market conditions and emerging challenges. In conclusion, the policy model for regulating and standardizing financial advisory services in Nigeria's capital markets is a transformative initiative with the potential to significantly enhance the sector's standards and practices. The commitment of all stakeholders to support and implement this policy is crucial for its success. With a shared vision of a robust, transparent, and globally competitive financial advisory environment, Nigeria can position itself as a leading player in the global capital markets, ensuring long-term growth and stability for its financial sector.

Compliance with ethical standards

Disclosure of conflict of interest

No conflict of interest to be disclosed.

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